



**COURTESY**  
**MATTERS™**

# Orientation Flipbook

**ENCANA™**  
  
*energy for people*

## The Program |

EnCana understands that good long-lasting relationships with our neighbours are essential for us to do business. Respect is the key to those relationships.

The Program

The Courtesy Matters™ Program is about respect. It is about EnCana partnering with its contractors and the community to be a good neighbour. It is about establishing clear expectations for the behaviour of staff and contractors relating to traffic, gates, dust, noise and garbage. By making small changes in our behaviour we expect to make big differences in the communities where we operate.

For more information: 1.888.568.6322  
and ask for “Courtesy Matters”  
or email: [courtesymatters@encana.com](mailto:courtesymatters@encana.com)

The Program

# Traffic |

EnCana expects our employees and contractors to:

- use designated traffic routes
- stay on designated lease roads or trails  
(if there is gravel, stay on it)
- work with local officials and other stakeholders to ensure EnCana traffic routes are maintained with grading and gravel
- slow down by all residences and obey all posted speed limits
- always watch for school buses and children on roads

Traffic

## Traffic |

- when possible conduct rig moves before or after school bus scheduled times
- pull over and come to a complete stop if a drilling rig or completions traffic encounters a school bus
- install signs in advance of rig moves to advise people traveling on area roads
- move equipment at times that ensure minimal disturbance to area residents whenever practical

# Gates |

EnCana expects our employees and contractors to:

- close gates they open immediately, no exceptions, whether or not there are animals present
- move drop gates to the side and do not drive over them
- check with supervisor or landowner if open gates should be left open. If in doubt, close the gate
- immediately report any gates you accidentally break or find damaged

# Dust |

EnCana expects our employees and contractors to:

- reduce dust, slow down
- use dust-suppression techniques near residences and key points for traffic moves that involve heavy equipment convoys

# Noise |

EnCana expects our employees and contractors to:

- avoid using engine retarder (jake) brakes in urban centers and in rural residential and acreage areas
- make special accommodations regarding noise if the need exists

# Garbage |

EnCana expects our employees and contractors to:

- never litter
- secure all materials in the back of the trucks
- contain garbage on and around the worksite
- prevent fire hazards
- dispose of hazardous materials in an environmentally safe way

# Know Our Neighbours |

EnCana expects our employees and contractors to:

- introduce yourself
- be friendly
- be respectful
- be aware of how we impact other people

Remember....

Courtesy does Matter!

Township (6 miles x 6 miles) Showing  
Sections (36) and Road Allowances

31	32	33	34	35	36
30	29	28	27	26	25
19	20	21	22	23	24
18	17	16	15	14	13
7	8	9	10	11	12
6	5	4	3	2	1

Section Showing  
Legal Subdivisions (16)  
and Quarters

Survey  
Pin

13	14	15	16				
NW 1/4		NE 1/4					
12	11	10	9				
5	6	7	8				
SW 1/4		SE 1/4					
4	3	2	<table border="1" style="display: inline-table; vertical-align: middle;"> <tr> <td>C</td> <td>D</td> </tr> <tr> <td>B</td> <td>A</td> </tr> </table>	C	D	B	A
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